



Dear Parents and Carers,

13 July 2018

Feedback on the Pupil & Parent/Carer Surveys 2018

Thank you to all parents, carers and children who completed a copy of our online survey earlier this year.

Periodically, Greenway's Governing Body (GB) chooses to seek confidential and voluntary feedback across a range of questions and statements to make sure that we are alert to any trends emerging about issues that matter to you and your children.

What feedback did you give?

Attached here are the results of our survey, one for Pupils and a separate one for Parents/Carers. These data tables, plus more detailed findings (broken down by questions and/or year group) have been reviewed by the GB including the Head Teacher and by the school SLT (Senior Leadership Team). A copy of all reports for both 2018 surveys is also on the school website if you would like to take a look in more detail.

These are results that any school would be proud to share. They are consistent with those of previous years and are just as reassuring. It is a real pleasure to note that 99.6% of all pupils surveyed feel that their teacher enjoys teaching them. Similarly, it is good to note that a very high 97.8% of our parent/carer respondents think that their child is safe at school - Greenway works hard to support all children to feel safe and happy at school, understanding that this is the environment in which they are most likely to thrive and to learn well.

Among some very solid data, the GB was, however a little concerned to see that an increasing number of parents/carers gave a 'Don't Know' response to some questions - in half of the statements posed there were more than double the number of 'Don't Know' responses than have ever previously been recorded.

What next?

In our review of the data, the GB has therefore asked school to consider, including through Parent Forum, what may be driving the 'Don't Know' responses and to report back. For example, this year, 40 parent/carers said they did not know whether 'Greenway responds effectively to instances of inappropriate behaviour', yet their children seemed overwhelming secure, with a 99.8% positive return, to the linked

statement 'I understand what will happen if my behaviour is not appropriate'. The GB was also concerned that there were *any* parents/carers who did not feel confident to confirm that their children were either happy or safe at school and would urge those parents to discuss any concerns they may have with their child's class teacher in the first instance.

We are delighted that overall your responses were so positive and look forward to hearing what, if anything school can do to reassure you further. We would also be grateful if you would spend a little time talking to your children about the pupil findings and in particular to understand how they feel about school, especially if there are areas on which you currently feel unsure.

With kind regards

Yours sincerely,

Elizabeth O'Reilly MBE

Chair of Governors

On behalf of the Governing Body of Greenway Primary & Nursery School.

