



Children are at the centre of everything we do

Monday 13 September 2021

Dear Parents/carers

I wanted to inform you that our admin@greenway.herts.sch.uk account was hacked this morning. This is not an isolated incident and several schools in Hertfordshire have had similar experiences recently.

I just want to assure that this activity has been dealt with immediately and I know that we have informed you of this via a text this morning. The admin email account is now secure due to the fast actions of our team, and the window of opportunity was as narrow as possible. Our DPO has been informed and guidance has been followed. Any changes necessary will be actioned promptly to further safeguard our email system in the future. Please note, we do not customarily send sensitive information via email.

Please continue to ignore any requests for payments that have been sent to you since September 11 from this account. If you are unsure, please do not hesitate to contact the school.

Thank you for your cooperation in the matter!

Regards

Katharine Ellwood
Head teacher