

Greenway Parent/Carer and Pupil Surveys 2026

Thank you to all of you who completed this year's survey and supported your Nursery, Reception, Year 1 or Year 2 child(ren) to complete their survey. You will recall that pupils in Years 3, 4, 5 and 6 completed their surveys in class time.

Introduction – Parent/Carer Survey

A questionnaire was sent out on Google forms, to all parents and carers on Friday 13th March 2026 and you were asked to submit your responses online by Friday 27th March 2026. A reminder email was sent out on 20th March 2026 and given the low response rate, another reminder was sent out on 26th March 2026, and the survey was held open until 30th March 2026. All responses received by the final deadline have been collated and the data responses are set out in detail later in this report.

From a school population of 232 children, a total of 86 parent/carers responses were received, which represents a 37% return, compared with a 62% return in 2025. Whilst the responses to the questions are very encouraging, it is important to exercise caution when interpreting the findings, given that the views shared represent less than 50% of Greenway families.

Greenway's parent/carers survey was designed around OFSTED's own Parent View Survey (which can be completed online at any time and is always circulated when an inspection takes place) but included minor amendments and some additional questions to maintain consistency with previous school surveys and to tailor the survey to our own setting.

Given the significantly lower response rate, it is difficult to draw direct comparisons with last year's findings. Nevertheless, it is still helpful to Governors and the School Leadership Team, to reflect on feedback from parents and carers who took the time to complete the questionnaire and consider how parental views and suggestions might be incorporated into the School Development Plan.

Response data for the statements in the parent/carers survey are shown below

Statement	Strongly Agree	Agree	Disagree	Strongly Disagree	Overall Agree +	Don't know
1. My child is happy at Greenway ^{PV}	58.1% (50)	40.1% (35)			98.8% (85)	1.2% (1)
2. My child feels safe at Greenway ^{PV}	73.3% (63)	26.7% (23)			100% (86)	
3. Greenway has high expectations for my child ^{PV}	29.1% (25)	57% (49)	3.5% (3)		86.1% (74)	10.5% (9)
4. Greenway understands and	33.7%	60.5%	2.3%		94.2%	3.5%

Statement	Strongly Agree	Agree	Disagree	Strongly Disagree	Overall Agree +	Don't know
responds to my child's needs	(29)	(52)	(2)		(81)	(3)
5. The school makes me aware of what my child will learn during the year	20.9% (18)	65.1% (56)	11.6% (10)		86% (74)	2.3% (2)
6. Greenway encourages and expects excellent behaviour ^{PV}	41.9% (36)	47.7% (41)	3.5% (3)	1.2% (1)	89.6% (77)	5.8% (5)
7. Greenway responds effectively to instances of inappropriate behaviour ^{PV}	19.8% (17)	47.7% (41)	5.8% (5)	3.5% (3)	67.5% (58)	23.3% (20)
8. My child is encouraged to recognise and value the different skills and attributes of their classmates	29.1% (25)	52.3% (45)	1.2% (1)		81.4% (70)	17.4% (15)
9. When I have raised concerns with the school they have been dealt with properly * ^{PV}	23.3% (20)	37.2% (32)	8.1% (7)	1.2% (1)	60.5% (52)	30.2% (26)
10. I think that my child is well taught at Greenway	44.2% (38)	53.5% (46)			97.7% (84)	2.3% (2)
11. My child does well at Greenway ^{PV}	40.7% (35)	55.8% (48)	1.2% (1)	1.2% (1)	96.5% (83)	1.2% (1)
12. When the school makes decisions, it has the child's best interests at heart ^{PV}	38.4% (33)	48.8% (42)	1.2% (1)		87.2% (75)	11.6% (10)
13. Greenway communicates with me effectively about my child's progress ^{PV}	30.2% (26)	55.8% (48)	9.3% (8)		86% (74)	4.7% (4)
14. Greenway communicates with me effectively about school life	27.9% (24)	60.5% (52)	10.5% (9)		88.4% (76)	1.2% (1)
15. There is a broad range of subjects available to my child at Greenway ^{PV}	19.8% (17)	57% (49)	5.8% (5)	1.2% (1)	76.8% (66)	16.3% (14)
16. My child can take part in clubs and activities at Greenway ^{PV}	26.7% (23)	51.2% (44)	15.1% (13)	1.2% (1)	77.9% (67)	5.8% (5)
17. Greenway supports my child's mental health and wellbeing ^{PV}	27.9% (24)	67.4% (58)	1.2% (1)		95.3% (82)	3.5 (3)
18. I think that the school is well led and managed	32.6% (28)	66.3% (57)	1.2% (1)		98.9% (85)	

* Note that the final response option for Statement 9 only was 'I don't know' OR 'I have not raised a concern'.

PV Denotes a statement that is also included in OFSTED's online Parent View Survey.

Statement	Strongly Agree	Agree	Disagree	Strongly Disagree	Overall Agree +	Don't know
19. My child has SEND and the school gives them the support they need to succeed **	53.8% (7)	38.5% (5)	7.7% (1)		92.3% (12)	

**Note that this statement was only applicable to parents and carers who have a child with Special Educational Needs and/or Disabilities (SEND) hence the smaller response rate.

Finally, 84 out of 86 (98%) respondents said that they would recommend Greenway to another family.

A Snapshot of key findings

The results of the parent/carers survey are extremely positive overall, but the following questions have scored particularly highly, with over 90% stating 'strongly agree' or 'agree':-

- Q1 – My child is happy at Greenway – 98.8%
- Q2 – My child feels safe at Greenway – 100%
- Q4 – Greenway understands and responds to my child's needs – 94%
- Q10 – I think that my child is well taught at Greenway – 97.7%
- Q11 – My child does well at Greenway – 96.5%
- Q17 – Greenway supports my child's mental health and wellbeing – 95.3%
- Q18 – I think that the school is well led and managed – 98.9%

The questions which had the lowest scoring responses (but still between 60-70% positive) are as follows:-

- Q7 – Greenway responds effectively to inappropriate behaviour – 67.5%
- Q9 – When I have raised concerns with the school they have been dealt with properly – 60.5%

However, for both these questions there was a higher proportion of 'don't know' or 'I have not raised a concern' responses, so these are not necessarily negative responses.

A few questions had a small number of 'disagree'/'strongly disagree' responses (9% or more):-

- Q5 – The school makes me aware what my child will learn during the year – 11.6% (10 responses)
- Q13 – Greenway communicates with me about my child's progress - 9.3% (8 responses)

Q14 – Greenway communicates with me about school life – 10.5% (9 responses)

Q16 – My child can take part in clubs and activities at Greenway – 16.3% (14 responses)

The question which applied to SEND children only had a relatively low response rate, but out of 13 responses, 12 agreed with the statement ‘My child has SEND and the school gives them the support they need to succeed’

Parent/Carer comments

At the end of the survey, you had the opportunity to tell us, in free text, one thing you like best about Greenway. Thank you to those of you who provided additional comments. Your comments fell broadly into five categories. 76 responses were received, with 27 responses commenting on the quality of the staff, referring for example to high quality teaching, kind and nurturing staff and positive relationships between staff and pupils. A further 23 responses related to the strong community feel of the school, with a friendly, safe, supportive and inclusive environment. Another strong theme, which links closely to the above, is the child focused nature of the school, with 16 responses, relating to the focus on child wellbeing, the nurturing and caring environment and the happiness and enthusiasm of the children. The remaining 10 responses related to positive leadership and management of the school and the physical environment and availability of sports and activities.

You were also asked to comment on how Greenway might improve further and we are very grateful for this feedback. Your comments fell broadly into five main themes. 66 responses were received and of those the highest number (19 responses) referred to wanting better communication with parents and more frequent feedback on what is being covered in class and how your child is progressing. This links closely with another very small number of responses (6) wanting greater parental involvement in school life and opportunities to volunteer in school. Another theme was wrap around care provision and extracurricular activities (14 responses) with a request for extra and more flexible after school care and a wider variety of clubs and trips. Another 10 responses were received about lessons and learning methods and 9 responses were related to on-site security.

We are very grateful for all the additional comments received (8) and whilst these have not been referenced in full in this report, all your responses have been anonymously considered by the Senior Leadership Team.

Greenway Pupil Surveys

Pupils in Foundation Stage & Key Stage 1 (Nursery, Reception & Years 1 & 2) completed a different survey (with parental/carer support at home) to the one for pupils in Key Stage 2 (Years 3 to 6).

90% of pupils in KS2 completed the survey in class, which means we can be confident that the data from that survey gives us a reliable understanding of their views at the time of the survey.

Responses from just over a quarter of pupils (28%) in Foundation Stage and KS1 were received. Once again thank you to all parents/carers who supported their children to do this at home. While this is a much less strong return than for KS2, the data still offers insight and supports feedback that school already collects throughout the year through 'pupil voice' opportunities.

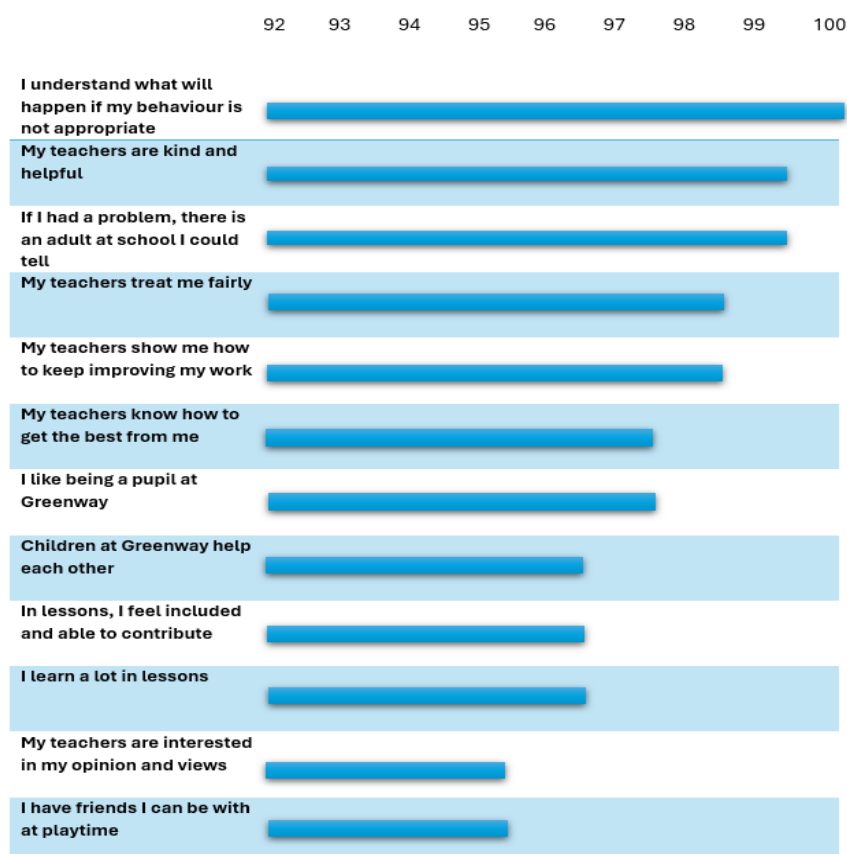
(Pupil voice feedback is regularly sought by staff, governors and external advisers from a wide range of pupils across all year groups and on a range of subjects, to help us understand what pupils think about many different aspects of school life).

Key Stage 2 (Years 3-6) – A snapshot of key findings

Pupils in Years 3 to 6 answered 17 closed questions, plus two open text questions about what they like best about their school and what one thing they would do to make the school even better. What follows is a summary of the findings.

Overwhelmingly, Greenway pupils said they experience positive relationships with the adults at school, including a response from all but one child (99.1%) that their teachers are kind and helpful and all but two children (98.1%) that teachers treat them fairly. The same number (98.1%) said their teachers show them how to keep improving their work. It is reassuring that 100% of children said they understand what will happen if their behaviour is not appropriate and all but one said if they had a problem there is an adult at school they could tell. In total, of the 17 closed questions, 12 received positive responses of over 95% (and positive responses over 90% were received for all but two questions in the whole survey). Overall, we can see that pupils understand the expectations that school has for them and that they are positive about their experience at Greenway.

Statements with a positive response of 95% or higher



At 87.5%, the least positive return was in response to the statement, 'I feel confident to ask questions in class'. To this statement a total of 13 of the KS2 children surveyed responded 'no'.

What KS2 pupils think is the best thing about Greenway...

The top theme suggested by 45% of all KS2 pupils was 'lessons, learning and my teachers'. About a third said 'my friends'. 'Clubs and activities', 'lunch, break and social time', and 'inclusivity, fairness and feeling safe' were also popular, commented on in at least 15% of all responses.

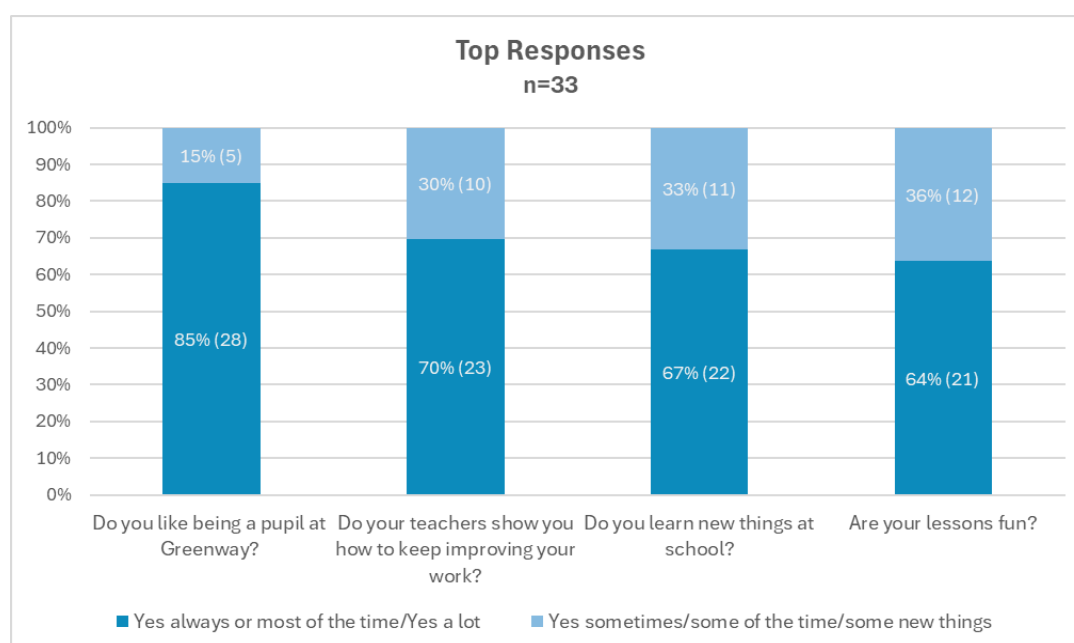
What KS2 pupils think they would do to make Greenway even better...

There was much less consistency in these responses, with many suggestions appearing only once or twice. The only two themes worthy of a mention were firstly 'lessons being fun or even more fun' - raised by around 11% of KS2 pupils. Secondly, 'more equipment' - raised by around 10% (although it should be noted, this compares with 25% in 2025). 6 children mentioned that school lunches could be improved, 3 thought a games room would help and the same number mentioned longer breaks.

Foundation Stage and Key Stage 1 (Nursery to Year 2) – A Snapshot of Key Findings

A total of 33 responses were returned from the 116 children in Nursery to Year 2, giving a return rate of 28%. This is very slightly higher than the return rate we achieved last year, but considerably lower than had been achieved in previous years (where the comparative return rate was 42%). As a result, the findings need to be treated with a degree of caution.

The top responses received tell us that children like being a pupil at Greenway; that their teachers show them how to improve their work; that they learn new things in school and that their lessons are fun. There were no negative responses to any of these questions.



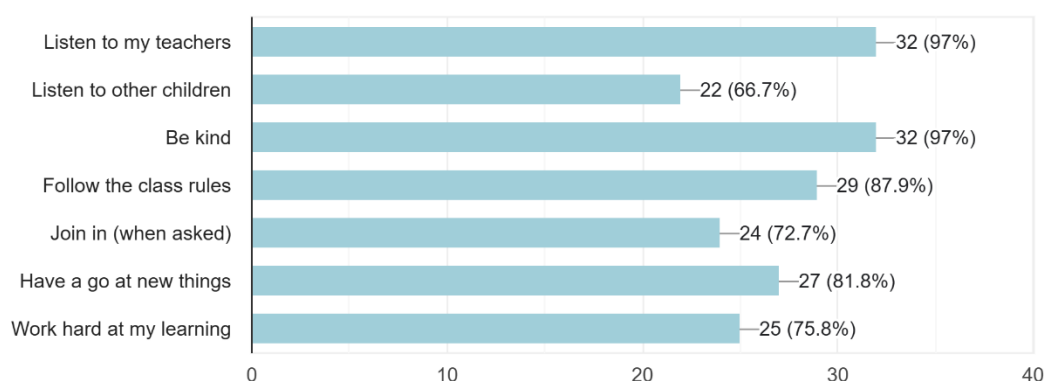
We are delighted that there is such a positive and enthusiastic response from those of our youngest pupils who responded. The overall picture is that they enjoy being at the school and are happily engaged in their learning.

Also, if the children ever find something hard or if they get stuck in a lesson, they are able to identify a wide range of options to try. This suggests that they are becoming resilient learners, which is very encouraging.

It is also pleasing to see that children recognise, as important, certain key aspects of the school's ethos (i.e. messages that the school consistently aims to instil in the children). This is illustrated below:

Which of these things do you think are important to learn to do at school (tick everything that applies)?

33 responses



When asked if they *ever* **worry about school**, two thirds (22) said that they don't worry about school at all. None of the children said that school is something they *often* worry about, but this still leaves a third (11) who do *sometimes* worry.

Reasons for worrying are very varied, and most issues have only one mention. As a result, no obvious pattern emerges. The only issue that was mentioned more than once (by 3 children) relates to difficulties with other pupils, e.g. having no one to play with. The survey is anonymous so we will not itemise the other worries, but they ranged from worrying about being late for school to missing Mummy. We must be cautious when comparing this year's results with those from previous years, because of the low return rates over the past two years. It is good to see, however, that the number of children saying they worry at all this year is lower than it was last year.

As with the KS2 children, the younger children were invited to tell us what they like best about the school. The children mentioned a wide variety of 'themes', with most of these themes being mentioned only once or twice. However, the most popular theme was 'friends' (with 10 mentions), followed by 'toys/playing/playtime' and 'the teachers', each with 6 mentions. Coming next was drawing/art/crafting' (5), 'the playground/A-Frame etc' (4) and 'phonics/reading/ writing (3).

Greenway's Response to the 2026 Survey Findings

Overall, the 2026 parent/carers survey data is incredibly positive. It is clear from your responses that you feel that your children are overwhelmingly happy and safe, their mental health and wellbeing needs are being met, and they are succeeding at Greenway. It is also clear that you appreciate the high quality of teaching, the nurturing environment and the friendly community feel of the school and believe that the school is well led and managed.

In answer to all but one of the set questions, the percentage of positive responses was either roughly the same as or higher than it was in 2025. The two questions with the lowest

percentage of positive responses were how Greenway responds to inappropriate behaviour (67%) and how complaints have been dealt with by the school (60%). However, as stated above, these are not necessarily indicative of negativity, as many of you responded with 'don't know' or 'have never had to raise a concern'.

This year, it is of note that a higher percentage of you responded positively about how the school is led and managed. A higher percentage of you also responded positively to questions around how the school communicates with you about what your child is learning and how they are progressing in school, as well as communicating effectively about school life. This is encouraging as this has been a particular focus for the school. We are concerned that a tiny minority of you still have concerns around these topics, but, as governors, we are reassured that the school aim to continue to strive even harder to improve in these areas.

It is also encouraging to note that two questions with the largest increase in positive ratings were around your child's mental health and wellbeing and how pupils are encouraged to recognise and value different skills and attributes of their classmates. And, finally, the question around participation in clubs and activities was more positively rated this year too.

All the main themes that parents/carers like about Greenway are essentially the same as last year's survey, as to be expected. The highest number of responses to this free text question related to staff, with excellent teaching, warm and nurturing staff, consistency and longstanding staff and knowledge of the children's needs all being referenced. It is particularly encouraging to note that, despite a national recruitment and retention crisis in schools, Greenway continues to retain staff of high calibre. Also newly recruited staff have been a real asset to the school.

As in previous years, a large percentage of you have commented on the friendly, supportive and community feel of the school, with a warm, inclusive and caring atmosphere and children who feel happy, safe and secure and are enthusiastic about school life. This was an anonymous survey and therefore we would love to hear from any parents/carers who would like to volunteer within the school to see whether we can find something which would suit all parties. Do please contact the school office in the first instance.

Wrap-around care provision

Last year, the top 'theme' for improvement was wrap-around care provision and more after-school clubs' provision and this was noted within 14 comments as still being of significance for you. We wish to reassure you that this year Governors and the Senior Leadership Team have been very much focusing on extending after school provision (which has included introducing a very successful Nursery wrap around care offering) and providing additional pre-school clubs. We know that you understand that we aim to do this wherever we can do so safely and in line with the school ethos of keeping your children at the centre of everything it does. Inevitably to be able to do this we have to recruit staff and welcome clubs that can meet the high standards we set for all pupils – this is not easy in the current economic climate particularly where the hours of work are outside the norm. We are aware of the recent school survey that has sought your feedback with regard opening WACCY on a Friday and are considering the financial viability of this carefully acknowledging that there

are a number of you who would like to see extended and more flexible WACCY provision. We are delighted to be able to confirm that we have been able to offer a slightly changed extended services provision for September 2026 ensuring that all pupils requiring a place including those on the waiting list are provided for. We would like to thank all staff involved for working so hard to enable us to achieve this offer. Nursery and Reception pupils will have a separate provision between 3-5pm and then those Reception pupils who need to stay on after 5pm will be able to do so with the older children in WACCY.

Pupil well-being

A theme that emerged last year, across both parent and child surveys, was around pupil wellbeing. Several parents disagreed with and several more did not know that 'Greenway supports my child's mental health and wellbeing'. We are very pleased to report however, that there was a greatly improved positive response this year from Parents/Carers, with 95% of you reporting that 'Greenway supports my child's mental health and wellbeing'. Figures for the KS2 children remain roughly the same as last year (with around 89% each year agreeing that 'at school I learn things that can help with difficult feelings').

We observed that 11 out of the 33 Foundation Stage and KS1 pupils who completed the survey noted that sometimes they worry about school. Whilst pupils will on occasion worry about things, over recent years we have been doing a lot of work to enhance resilience, and it is very encouraging indeed to note that overall Greenway is supporting its pupils in developing healthy mental wellbeing and greater emotional resilience. It is reassuring that an overwhelming majority of parents feel that children are happy and safe at school and that school understands and responds to your children's needs and that all but one child in KS2 felt there was an adult they could speak to if they had a problem. We are proud of the fact that so many external agencies compliment school staff on how well they know your children. That said, we will continue to reinforce key messages to all your children daily in class, weekly in assemblies and periodically through workshops, such as the Happy Human Project. We will continue to deliver the programme of work as set out in our 'Advanced Practice in Hertfordshire Emotional Mental Wellbeing in Schools Mark' and make the best use of additional counselling resources that comes with that award, as well as renewing our subscription to 'Tooled Up Education', giving you access to their evidence-based advice, workshops and support. Our school's Pupil Behaviour Policy includes an annex with 'Useful Strategies for Promoting Positive Behaviour' and we will continue to be available to you, to listen and support, if ever you feel that your child is struggling to thrive.

Site Security

We do understand that for a few parents (9) the issue of site security is still something of concern, although 100% of you agreed with the statement 'my child feels safe at Greenway'. We cannot stress enough that it remains an absolute priority to keep your children safe in every way at school and, as we have always done, Greenway continues to take and follow professional advice on how best to do this – including around site security concerns that have previously been raised by parents/carers.

Conclusion

Thank you once again to those of you who completed the parent/carer survey and also to those who supported our younger pupils with completion of the survey. Pupil survey results will be shared with the children in school, and you are of course welcome to use parts of this report to discuss findings that are relevant to them, if you wish.

We hope that you find this report useful, encouraging and insightful and that it reassures you that we are committed to the continuous improvement of Greenway Primary & Nursery School in the best interests of your child/ren.